

How (and why) to provide training on proper documentation



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Whether it's employment forms, memos, performance reviews, emails, or text messages, careless documentation can result in lawsuits for a company. That is why it's important to train managers that their written communications have consequences. In this clip from a Labor & Employment Business Hour on why employers get sued (and how to avoid it), attorney [Miriam Rosen](#) gives several examples of the careless documentation she has seen and provides advice on how to properly train your managers.

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