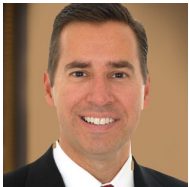




Julia Brickell experienced a common challenge of keeping data secure when a client's vendor, a very well-regarded firm, agreed to her firm's written protocol on how to deliver information to her firm but promptly ignored it: "The first delivery, we got a hard drive with the password Scotch-taped to the hard drive," she said.

Brickell is executive managing director and general counsel of H5, a provider of eDiscovery and document review solutions for litigation and investigations based in Manhattan. She's not alone in her understanding that a corporation counsel can't assume that the best-laid data security plans will work in the real world.

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JAMES GISZCZAK

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